

CASE STUDY

CITY ADDRESSES HOMELESSNESS
WITH INTELLISITE®

Cities and counties on the West Coast are working with partners on a compassionate solution to address homelessness. That solution requires that the city implements immediate security and safety approaches to protect and secure public infrastructure, as well as respond systematically at the scale the problem requires.

Abandoned public buildings, water and energy infrastructure, and park areas are sometimes not accessible to maintenance crews, hence when the scheduled operations are not performed, it creates potentially dangerous situations for the community. These areas are often vandalized by homeless individuals or turn into encampments which generates an increase in public spending.

CHALLENGE

- Address the health and security crisis posed by homeless camps
- Safety and health threats created by human waste, discarded needles, and drug dealers
- Provide safety for homeless care providers and other public safety workers while onsite
- Implement security and surveillance for remote monitoring of homeless encampments
- Ability to conduct effective “clean-ups” of these locations and capture video evidence



EXECUTIVE SUMMARY

INDUSTRY: City Government

POPULATION: 1,800,000

PROBLEM FACTS:

A report stated that the financial cost of homelessness in the Bay Area is \$520M

Breakdown percentage:

- HealthCare Costs: 53%
- Justice System Costs: 34%
- Social Services Costs: 13%

IMPLEMENTATION DETAILS:

- Implement UIGs at local homeless camps
- Utilize loudspeakers to conduct remote voice down notifications
- IntelliCare Platinum security-level monitoring service with active monitoring by IntelliSite® live agents

RESULTS:

- Reduction in crime and drug use at homeless camps
- Improved security for community workers

SOLUTION

- Integrate IntelliSite® SCaaS (Smart & Safe Community as a Service®) with city operations
- Deploy UIGs (Universal IoT Gateways) on light poles with security video and analytics throughout the encampments
- Integrate the IntelliCare Platinum security-level monitoring service with live voice down capabilities

